

Company Mission

Support of our - primarily large and medium-sized - customers in the area of establishing of company-wide Information- and Communication Structures.

These structures are the base of an integrated information management and are implemented by using Standard Programming Tools and Software Engineering Methods that fulfil highest Quality Standards as well as Performance Requirements.

Cooperations

Are you a developer, an end user or just interested in **ISM** ?

Since the foundation of **ISM** in 1987 our focus has been on software implementations using Relational Database Management Systems. Most of all we have concentrated on the Oracle® RDBMS. We want to support our customers with our experience on the challenging task of designing and maintaining complex company-wide databases.

Our specific Software Engineering and Business Administration know-how help our customers on solving the most complex tasks. The utilization of State-of-the-art-Tools and Procedures, but most of all our close cooperation with our customers are a key to the success of our projects.



RIS/3

The main focus of our business is the development and ongoing improvement of our Integrated Software Package **Relational Information System ISM*RIS/3**, which has been designed primarily towards the needs of large and medium size companies. Our main design goals during the conceptual phase were

- Transparency towards the users,
- Transparency to other Software Packages, and
- Guarantee of user-friendly response times, even when processing very large amounts of data.

Throughout the development process we permanently followed the rules of modular Design. As a result we developed the Application Modules

- **General Ledger, Debit, Credit**
- **Cost Accounting**
- **Project Cost Accounting**
- **Fixed Assets**
- **Inventory Administration**
- **Material Management**

Euro

We successfully managed the first phase of transfer of local currencies to the EURO for the members of the EC, with the ongoing integration of additional countries this topic will stay relevant for several years.



During the transition phase the customers may decide if they use their national currency or if they switch to the Euro already at an early point.

Consulting

Our consulting activities concentrate on user support in the areas of

- important decision making processes,
- EDP - system replacements,
- various technical and organizational topics.

Also, we are always ready to pay attention to individual customer needs.

Our senior employees have been working as professionals for more than two decades in the areas of Business Administration as well as Computer Science. We consider this fact an important prerequisite for successful consulting tasks.

Outsourcing

As a result of the rapid development in the market of EDP technology and continuously increasing salaries more and more companies with EDP departments reach for the opportunity of outsourcing.

Due to several years of practice in that area we offer you the required know-how and the necessary reliability. For a successful realization of the well-defined projects we put very much emphasis on a close cooperation with our customers as mentioned above.

Training

When we develop our Software Products we try to create job sequences in a standardized way and easily understandable for the users. Thereby we are able to minimize the training time needed.

Our software licenses include a basic training. In case the customers need additional training time we offer customized trainings, either onsite or at **ISM** training facilities.

We put special emphasis on customer-oriented services. For that reason we always try to understand the customer needs very thoroughly in order to be able to adjust the services adequately.



Customers

BILLA-Holding Inc. Austria
BILLA Italy
BILLA Croatia
BILLA Poland
BILLA Romania
BILLA Czechia
BILLA Ukraine
BILLA Hungary
Constantia Patz
District Court of Vienna
Festo KG (International)
Instantina
Julius Meinl Inc.
LIBRO Austria
MIBA Inc.
Ministry of Justice
Public Attorneys of Vienna
RWA
STEG Styrian Electricity Inc., Graz



ISM Company Profile



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